



Bureau of Home Furnishings & Thermal Insulation

Consumer Tips on Magnetic Mattress Pads

CONSUMER INFORMATION SHEET

Consumers considering a purchase should consider the following:

- Be wary of here-today, gone-tomorrow marketers. You're better off doing business with established companies that have good reputations.
- There's no such thing as a free lunch. Gifts or meals offered to sweeten a sales pitch cost money, and consumers will likely find these expenses incorporated in the cost of the product.
- Don't be pressured into buying something immediately. Promoters often try to create a sense of urgency that doesn't really exist.
- Shop around. The same product promoted at a sales seminar may be available for less money from another source.
- If you decide to buy, use a credit card. Even if the company promises a money-back guarantee and liberal return policy, there could be difficulties in making a return, or the company may go out of business. Consumers who purchase items with a credit card are better able to dispute a charge for unsatisfactory merchandise.

Investigate claims of medical benefits and seek advice from your doctor. The Federal Food and Drug Administration warns that consumers who fall prey to false claims for medical devices may be risking their health, because the use of an unproven device can delay effective medical treatment.

Check the License and Look for the Label

- **Check the license.** A business that's selling upholstered furniture or bedding products with filling materials in California must be licensed by the Department of Consumer Affairs' Bureau of Home Furnishings and Thermal Insulation. Consumers should ask the company to provide proof of licensing. Retailers are required to have the license posted. Consumers can also check licenses online at **www.dca.ca.gov** or by calling toll-free **1-800-952-5210**.
- **Look for the label.** Make sure any mattress or mattress pad you purchase has a "California Law Label" listing the materials inside the product. Verify proper labeling before you order a mattress. This label is required by California law. It's the label that says: "Under Penalty of Law, This Tag Not to be Removed, Except By Consumer." We recommend you leave the label attached, because it has important information and identifies the product manufacturer.